



# Instruction Manual

## Cheese Cup Warmer

Model No. 5330, 5330FN, 5330EX



**GOLD MEDAL® PRODUCTS CO.**

10700 Medallion Drive, Cincinnati, Ohio 45241-4807 USA

## SAFETY PRECAUTIONS

	<p style="text-align: center;"><b>⚠ DANGER</b></p> <p>Machine must be properly grounded to prevent electrical shock to personnel. Failure to do so could result in serious injury, or death. Do NOT immerse any part of this equipment in water. Do NOT use excessive water when cleaning. Keep cord and plug off the ground and away from moisture. Always unplug the equipment before cleaning or servicing.</p> <p style="text-align: right;">008GEND1112</p>
	<p style="text-align: center;"><b>⚠ DANGER</b></p> <p>Improper installation, adjustment, alteration, service or maintenance can cause property damage, injury or death. Any alterations to this equipment will void the warranty and may cause a dangerous condition. NEVER make alterations to this equipment. Read the Installation, Operating, and Maintenance Instructions thoroughly before installing, servicing, or operating this equipment. Make sure all machine switches are in the OFF position before plugging the equipment into the receptacle.</p> <p style="text-align: right;">014GEND1112</p>
	<p style="text-align: center;"><b>⚠ WARNING</b></p> <p>To avoid burns, do NOT touch heated surfaces. Do NOT place or leave objects in contact with heated surfaces.</p> <p style="text-align: right;">009GHW1112</p>
	<p style="text-align: center;"><b>⚠ WARNING</b></p> <p>ALWAYS wear safety glasses when servicing this equipment.</p> <p style="text-align: right;">010GENW1112</p>
	<p style="text-align: center;"><b>⚠ CAUTION</b></p> <p>Do NOT allow direct contact of this equipment by the public when used in food service locations. Only personnel trained and experienced in the equipment operation may operate this equipment. Carefully read all instructions before operation.</p> <p style="text-align: right;">012GENC1112</p>
	<p style="text-align: center;"><b>⚠ CAUTION</b></p> <p>This machine is NOT to be operated by anyone under the age of 18.</p> <p style="text-align: right;">007GENC1112</p>

**NOTE:** Improvements are always being made to Gold Medal's equipment. This information may not be the latest available for your purposes. It is critical that you call Gold Medal's Technical Service Department at 1-800-543-0862 for any questions about your machine operations, replacement parts, or any service questions. *(Gold Medal Products Company does not assume any liability for injury due to careless handling and/or reckless operation of this equipment.)*



---

# INSTALLATION INSTRUCTIONS

## Inspection of Shipment

After unpacking, check thoroughly for any damage which may have occurred in transit. Claims should be filed immediately with the transportation company. The warranty does not cover damage that occurs in transit, or damage caused by abuse, or consequential damage due to the operation of this machine, since it is beyond our control.

## Setup

1. Remove all packing material and tape before starting operation.
2. Install alternate graphics, if desired.
3. Remove white cable tie from unit and position the racks in correct position.

**NOTE:** Keep black cable ties in place. Top and middle racks are positioned under the rack mount bolts on the rack supports.

## Electrical Requirements

The following power supply must be provided:

**5330, 5330FN:** 120 Volts, 215 Watts, 60 Hz

**5330EX:** 230 Volts, 215 Watts, 50/60 Hz

 <b>DANGER</b>	
	<p>Machine must be properly grounded to prevent electrical shock to personnel. Failure to do so could result in serious injury, or death.</p> <p>Do NOT immerse any part of this equipment in water.</p> <p>Do NOT use excessive water when cleaning.</p> <p>Keep cord and plug off the ground and away from moisture.</p> <p>Always unplug the equipment before cleaning or servicing.</p>

Your electrician must furnish sufficient power for proper machine operation. We recommend this equipment be on a dedicated and protected circuit. Failure to wire properly will void the warranty and may result in damage to the machine. It is Gold Medal Products Company's recommendation that this machine be plugged directly into a wall outlet. The use of extension cords is not recommended due to safety concerns, and may cause sacrificed and/or reduced performance.

## Before You Plug In Machine

1. Make sure all machine switches are in the OFF position before plugging the equipment into the receptacle.
2. Make sure the wall outlet can accept the grounded plugs (where applicable) on the power supply cord.
3. The wall outlet must have the proper polarity. If in doubt, have a competent electrician inspect the outlet and correct if necessary.
4. **DO NOT** use a grounded to un-grounded receptacle adapter.
5. Install the unit in a level position.

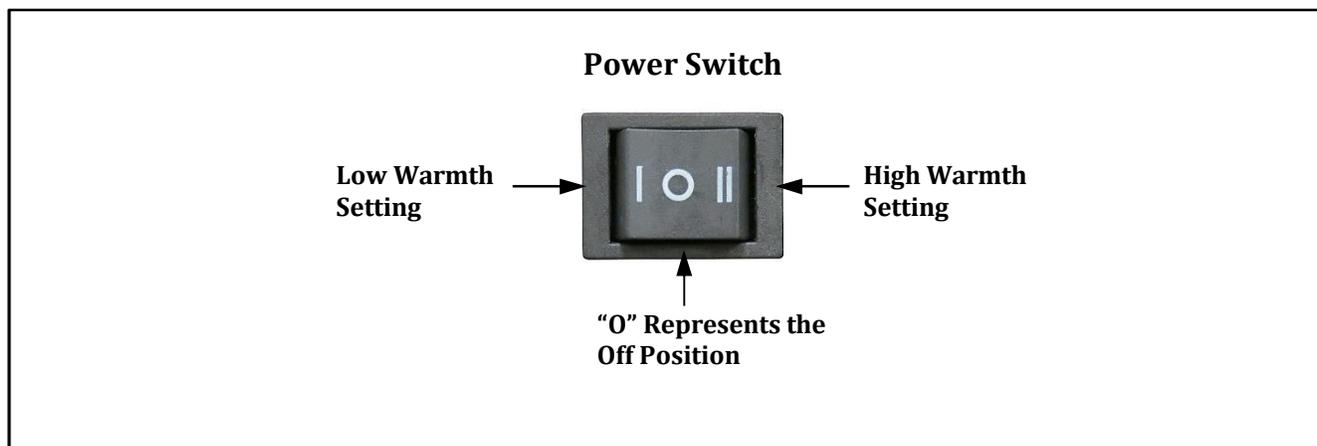


# OPERATING INSTRUCTIONS

## Controls and Their Functions

### POWER SWITCH

Supplies power to the heating element. The power switch has three positions, Low, High and Off.



## Operating Instructions

1. Plug power cord into the outlet.
2. Turn on the power switch located on the rear of the unit.
3. Pre-heat the unit for approximately one hour. The "I" setting is for low warmth and the "II" setting is for high warmth. "O" represents the off position.
4. Dispensing temperature for cheese cups is between 125°F and 140°F.
5. For warming cheese cups, use only the "II" high warmer setting.
6. Pretzel warming can be done using the "II" high or "I" low settings for desired warmth.
7. Other foods may also be warmed using this machine.

**NOTE:** This unit is only for the warming of prepackaged food products. Do Not dispense volatile foods.



## CARE AND CLEANING



Good sanitation practice demands that all food preparation equipment be cleaned regularly. A clean looking, well-kept machine is one of the best ways of advertising your product.

### Cleaning Guidelines

This unit is easy to keep clean. Usually a damp cloth will remove all dirt and grease spots.

1. Turn the power switch to the OFF position, unplug the machine from the power supply, and clean it after use.

**Caution:** Be sure the unit is cool before attempting to clean.

2. Wipe down exterior surface of unit.
3. Wipe down interior areas of unit.

### Cleaning Air Intake

Gold Medal Products Co. recommends that the air intake is cleaned on a weekly basis.

1. Turn the power switch to the OFF position; unplug the machine from power supply.
2. Use a vacuum cleaner or a damp cloth to clean air intake.
3. Position unit for normal operation and reconnect to power source.



# MAINTENANCE INSTRUCTIONS

	<b>⚠ DANGER</b>
	Improper installation, adjustment, alteration, service, or maintenance can cause property damage, injury or death. Read the installation, Operating, and Maintenance Instructions thoroughly before installing or servicing this equipment.

	<b>⚠ DANGER</b>
	Do Not immerse the equipment in water. Unplug your machine before servicing.

	<b>⚠ WARNING</b>
	Adequate eye protection must be used when servicing this equipment to prevent eye injury.

	<b>⚠ CAUTION</b>
	THE FOLLOWING SECTIONS OF THIS MANUAL ARE INTENDED ONLY FOR QUALIFIED SERVICE PERSONNEL WHO ARE FAMILIAR WITH ELECTRICAL EQUIPMENT. THESE ARE NOT INTENDED FOR THE OPERATOR.



---

## ORDERING SPARE PARTS

1. Identify the needed part by checking it against the photos, illustrations, and/or parts list.
2. When ordering, please include part number, part name, and quantity needed.
3. Please include your model number, serial number, and date of manufacture (located on the machine nameplate) with your order.
4. Address all parts orders to:

Parts Department  
Gold Medal Products Co.  
10700 Medallion Drive  
Cincinnati, Ohio 45241-4807

Or, place orders by phone or online:

Phone: (800) 543-0862  
(513) 769-7676

Fax: (800) 542-1496  
(513) 769-8500

E-mail: [info@gmpopcorn.com](mailto:info@gmpopcorn.com)

Web Page: [www.gmpopcorn.com](http://www.gmpopcorn.com)



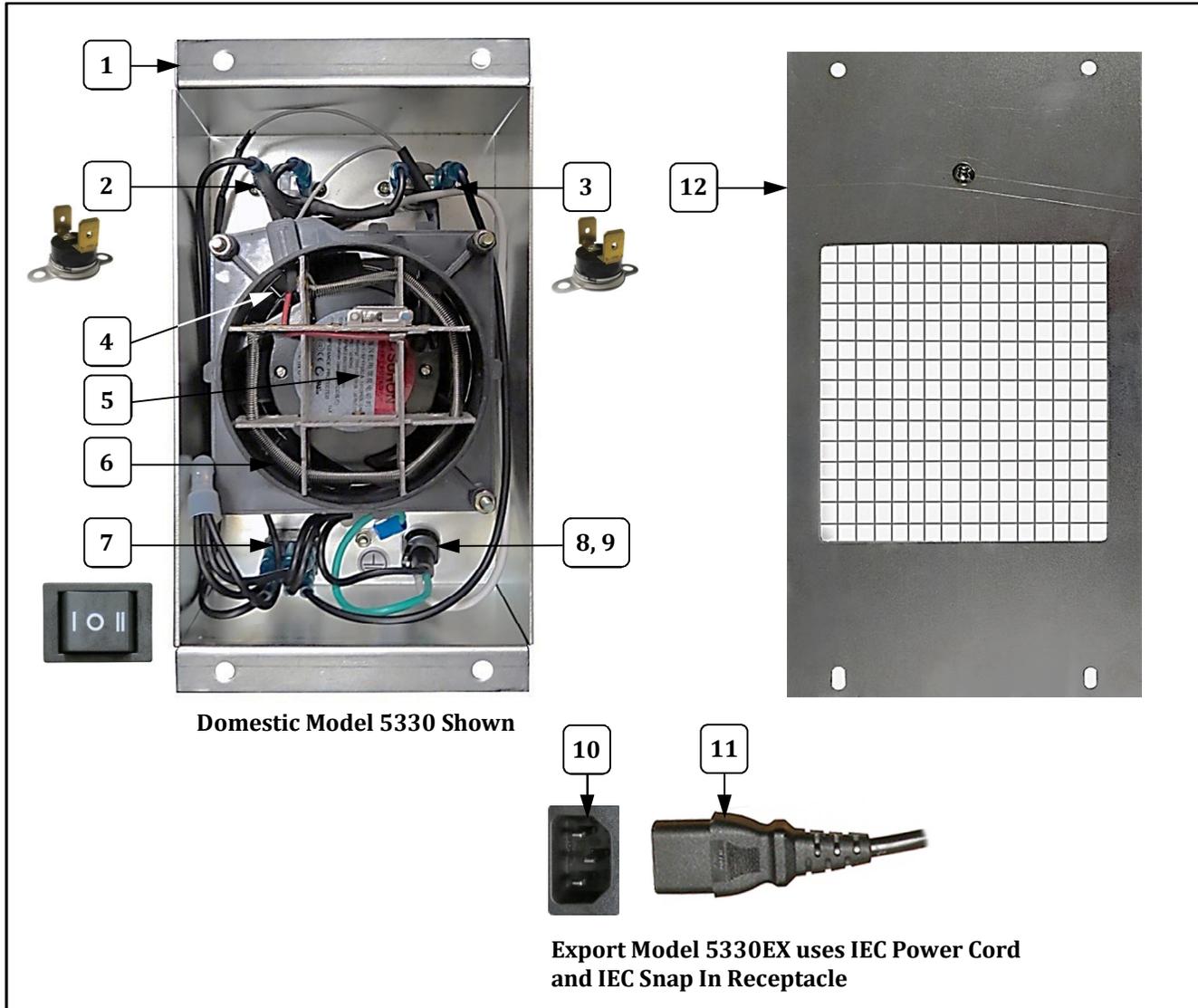
## Cabinet Exterior – Front/Right View



Item	Part Description	Qty.	Part Number		
			5330	5330FN	5330EX
1	NACHO CHEESE CUP DECAL	2	37001	37001	37001
	MEISTER BAKE DECAL	2	67811	67811	
	FUNACHO DECAL	2		37003	
2	RACK HOLDER	2	36077	36077	36077
3	HINGE WITH SPRING	2	36069	36069	36069
4	CLEAR DOOR	1	36079	36079	36079
5	KNOB LID LIFT	1	47120	47120	47120
6	TEE BOLT (8-32) holds knob	1	75267	75267	75267
7	RACK	1	36018	36018	36018
8	RACK	2	36072	36072	36072



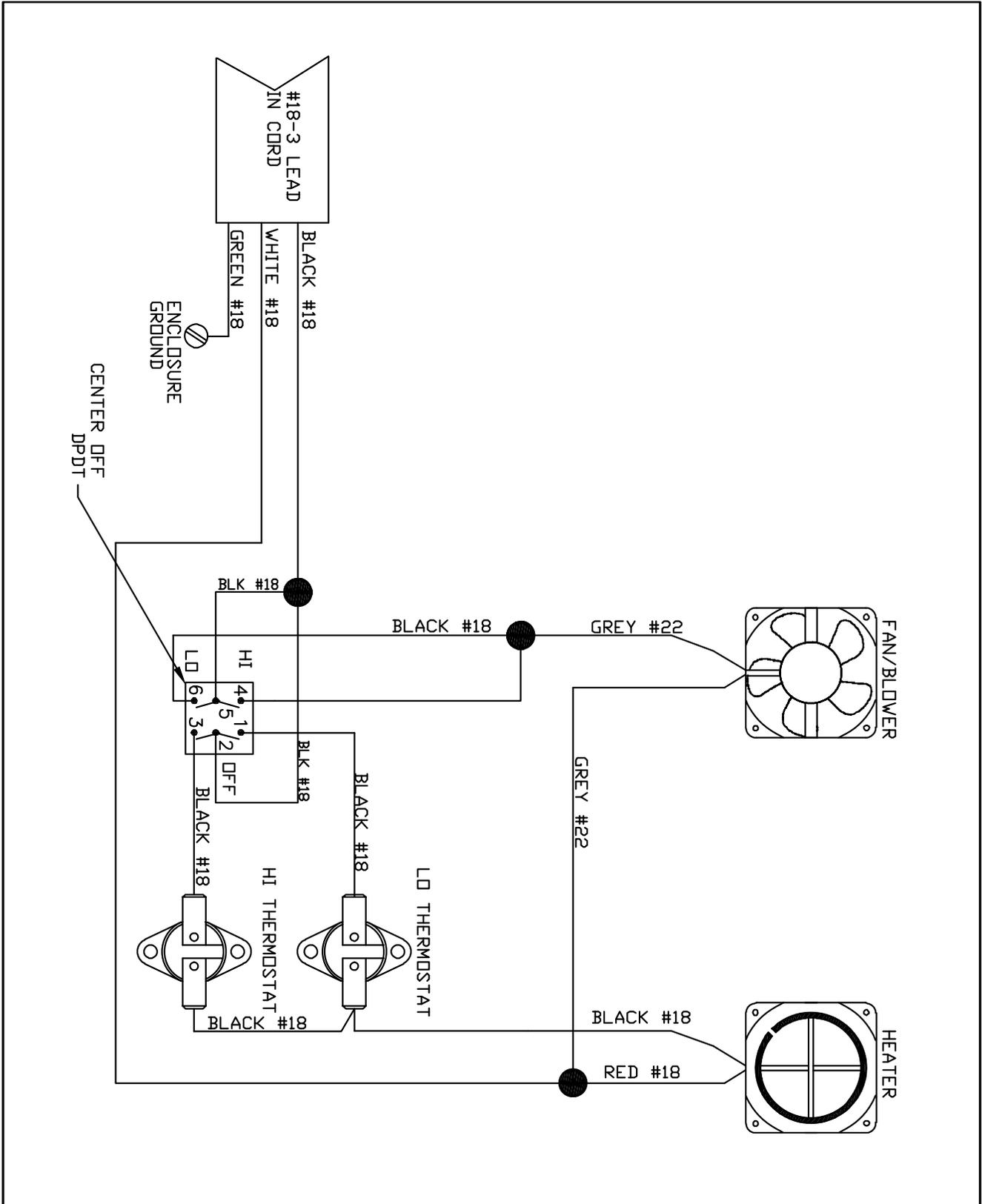
## Electrical Box – Internal View



Item	Part Description	Qty.	Part Number		
			5330	5330FN	5330EX
1	ELECTRICAL BOX ENCLOSURE	1	36073	36073	36073
2	120°F THERMOSTAT	1	36111	36111	36111
3	140°F THERMOSTAT	1	36078	36078	36078
4	FAN GUARD (located behind fan)	1	12739	12739	12739
5	120V FAN	1	36075	36075	
	230V FAN	1			36075EX
6	120V HEATER ELEMENT ASSEMBLY	1	36064	36064	
	230V HEATER ELEMENT ASSEMBLY	1			36064EX
7	10 AMP SWITCH	1	36112	36112	36112
8	LEAD-IN CORD 15 AMP PLUG	1	22038	22038	
9	STRAIN RELIEF	1	76026	76026	
10	IEC SNAP IN RECEPTAL	1			42373
11	IEC POWER CORD	1			42386
12	ELECTRICAL BOX COVER	1	36074	36074	36074



# Wiring Diagram – 5330, 5330FN







## WARRANTY

Gold Medal Products Co. warrants to the original purchaser each item of its manufacture to be free of defects in workmanship and material under normal use and service. Gold Medal Products Co.'s obligation under this warranty is limited solely to repairing or replacing parts, f.o.b. Cincinnati, Ohio, which in its judgment are defective in workmanship or material and which are returned, freight prepaid, to its Cincinnati, Ohio factory or other designated point. Except for "Perishable Parts" on specific machines, the above warranty applies for a period of two (2) years from the date of original sale to the original purchaser of equipment when recommended operating instructions and maintenance procedures have been followed. These are packed with the machine. Parts warranty is two (2) years, labor is six (6) months.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, AND OF ALL OTHER OBLIGATIONS OR LIABILITIES ON OUR PART, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. In no event shall Gold Medal Products Co. be liable for special, incidental or consequential damages. No claim under this warranty will be honored if the equipment covered has been misused, neglected, damaged in transit, or has been tampered with or changed in any way. No claim under this warranty shall be honored in the event that components in the unit at the time of the claim were not supplied or approved by Gold Medal Products Co. This warranty is effective only when electrical items have been properly attached to city utility lines only at proper voltages. This warranty is not transferable without the written consent of Gold Medal Products Co.

The term "Original Purchaser" as used in this warranty shall be deemed to mean that person, firm, association, or corporation who was billed by the GOLD MEDAL PRODUCTS CO., or their authorized distributor for the equipment.

THIS WARRANTY HAS NO EFFECT AND IS VOID UNLESS THE ORIGINAL PURCHASER FIRST CALLS GOLD MEDAL PRODUCTS CO. AT 1-800-543-0862 TO DISCUSS WITH OUR SERVICE REPRESENTATIVE THE EQUIPMENT PROBLEM, AND, IF NECESSARY, FOR INSTRUCTIONS CONCERNING THE REPAIR OR REPLACEMENT OF PARTS.

*NOTE: This equipment is manufactured and sold for commercial use only.*



**GOLD MEDAL<sup>®</sup> PRODUCTS CO.**

10700 Medallion Drive, Cincinnati, Ohio 45241-4807 USA

[gmpopcorn.com](http://gmpopcorn.com)

Phone: (800) 543-0862      Fax: (800) 542-1496  
(513) 769-7676              (513) 769-8500

© 2013 – The text, descriptions, graphics, layout, and other material in this publication are the exclusive property of Gold Medal Products Co. and shall not be used, copied, reproduced, or published in any fashion, including website display, without its express written consent.